



Beach Kaya

31 Mthunzi Lane

Khamanga Bay Estate, Chintsa West, Eastern Cape

Phone (Evie Steenekamp): +27 (0)82 646 0958

Email: info@beachkaya.com Web: www.beachkaya.com

Terms & Conditions

- **Check-in time: 15h00 – 20h00, Check-out time: 10h00.**
- The guest hereby agrees to the occupation of the premises for their use as short term holiday accommodation for the period as set out in the reservation and agrees to pay for the full period prior to occupation.
- The number of guests is not to exceed the agreed and paid for total of guests.
- No parties or functions to be held without prior notice. No noise is permitted that may offend the neighbours or contravene any law. **All noise levels will be reduced to a minimum after 22h00.**
- No pets allowed.
- BeachKaya is a **non-smoking** house. Please feel free to smoke outside but remember that our environment does not like “butts” so please dispose of your “butt” in a bin.
- The guest shall keep the house and contents thereof in good condition and at check-out return the house and contents in the same good condition as they were at check-in.
- We do clean on your departure but expect the house to be left the way your found it. Excessive cleaning will be charged.
- **Any breakage, excessive cleaning and/or lost keys costs will be communicated to the client upon departure, or within 3 days of departure. The tenant agrees to pay for these costs within 3 days of receiving them.**
- There will be an R 500 charge for any keys not returned.
- The owners and management are not liable for any accidents or damage to yourself or your property.

Rates:

- Inclusive of 15% VAT
- Quoted in South African Rand (ZAR), subject to availability and may change without prior notice
- Quoted per night for self-catering accommodation
- Inclusive of wireless internet connectivity

Payment & Cancellation terms

- A 30% deposit is payable to secure the booking. The remaining 70% are due 30 days before arrival.
- If booking is made within 30 days of arrival, full payment is required to secure the booking.
- Cancellation:
 - 30% of total cost of stay will be withheld if cancelled more than **60 days** prior to arrival
 - 50% of total cost of stay will be withheld if cancelled **30 to 60 days** prior to arrival
 - 75% of total cost of stay will be withheld if cancelled **8 to 30 days** prior to arrival
 - 100% of total cost of stay will be withheld if no show or **cancelled within 7 days** of arrival
- We recommend you take out insurance against cancellation due to unforeseen circumstances
- All cancellations and amendments must be made in writing and accepted by us
- All transfers should be made net, without any charges
- We accept the following credit cards: VISA and MasterCard
- By booking your stay you accept our terms and conditions
- Minimum stay applies and differs per season