



Beach Kaya

31 Mthunzi Lane

Khamanga Bay Estate, Chintsa West, Eastern Cape

Phone (Lynne Crawford): +27 (0)83 444 5266

Email: info@beachkaya.com Web: www.beachkaya.com

Terms & Conditions

- Check-in time: 15:00, Check-out time: 10:00.
- The tenant hereby agrees to the occupation of the premises for their use as short term holiday accommodation for the period as set out in the reservation and agrees to pay for the full period prior to occupation.
- The tenant lets the premises for use as a private residence only. The number of tenants is not to exceed the agreed and paid for total of guests.
- No parties or functions to be held without prior notice. No noise is permitted that may offend the neighbours or contravene any Law. All noise levels will be reduced to a minimum after 22.00 (10pm)
- Regrettably **no pets** of any description are permitted.
- Beach Kaya is a **non-smoking** residence and smoking is only permitted outside.
- During the period of occupation the tenant shall keep the premises and contents thereof in good order and condition and at the termination thereof return the entire premises and contents in the same good order and condition as they were at the commencement of occupation by the tenant. The tenant must report any concerns/defects of whatsoever nature regards the premises within 24 hours after arrival. Failing this, it will be construed that the premises contain everything in good order and condition.
- Beach Kaya accepts no liability whatsoever in respect of any theft, loss, damage, accident or injury to the tenant, its invitees or any third person using the leased premises whether due to any negligence on the part of Beach Kaya, their agents, their staff or otherwise. The tenant will under no circumstances have any claim against BeachKaya for consequential loss howsoever caused. The tenant hereby indemnifies Beach Kaya against any claim of this nature made against Beach Kaya by any person who is not a party to this rental agreement.
- Housekeeping provided on request basis.
- The tenant shall be responsible for all costs of any breakages or damage to the leased premises and its contents. We do clean on your departure but expect the property to be left in reasonable condition. Excessive cleaning will be charged.
- There will be an R 500 charge for any keys not returned.
- **Any breakage, excessive cleaning and/or lost keys costs will be communicated to the client upon departure, or within 3 days of departure. The tenant agrees to pay for these costs within 3 days of receiving them.**

Rates:

- Inclusive of 15% VAT
- Quoted in South African Rand (ZAR), subject to availability and may change without prior notice
- Quoted per night for self-catering accommodation
- Inclusive of wireless internet connectivity

Payment & Cancellation terms

- A 30% deposit is payable to secure the booking. The remaining 70% are due 30 days before arrival.
- If booking is made within 30 days of arrival, full payment is required to secure the booking.
- Cancellation:
 - 30% of total cost of stay will be withheld if cancelled more than **60 days** prior to arrival
 - 50% of total cost of stay will be withheld if cancelled **30 to 60 days** prior to arrival
 - 75% of total cost of stay will be withheld if cancelled **8 to 30 days** prior to arrival
 - 100% of total cost of stay will be withheld if no show or **cancelled within 7 days** of arrival
- We recommend you take out insurance against cancellation due to unforeseen circumstances
- All cancellations and amendments must be made in writing and accepted by us
- All transfers should be made net, without any charges
- We accept the following credit cards: VISA and MasterCard
- By booking your stay you accept our terms and conditions
- Minimum stay applies and differs per season